

## Types of Conflicts

1. Property disputes
2. Values
3. Friendship disputes
4. Put downs
5. Verbal arguments
6. Physical arguments
7. Bias incidents

## Types of Solutions

1. Win-win, fair-fair, sharing, taking turns
2. Agree to disagree, listening, paraphrasing
3. Listening to feelings, affirmation
4. Apologize, hear point of view of others, affirmation
5. Listening, distraction, mediation
6. Separate, mediation, if no agreement, send to principal
7. Listen, paraphrase, suggest an alternative, "I" statements