

Mission Statement

Creative Response to Conflict is a global organization that educates individuals and groups to create a just and peaceful world by transforming conflict into growthful experiences.

CRC History

A leader in the field of conflict resolution, CRC was created in 1972 by the New York Quaker Project on Community Conflict, the organization developed a practical and theoretical framework for teaching nonviolence through character and social skills development.

CRC Principles

Sharing in a Circle - By working in a circle, CRC achieves its goal which is to enhance human potential by looking for the best in one another. Facing each other we respectfully bring out the positive qualities intrinsic to each person involved.

Respect the Individual - Each person in the relationship has the opportunity to have their feelings heard and needs met.

Fair-Fair - Our mediators help create fair solutions for all individuals involved.

Voluntary Participation - The process of mediation is voluntary. At any point, if one individual feels the process is not working for them, they can discontinue mediation.

Confidentiality - Everyone in mediation: the elder, adult child, caregivers and mediator(s) agree to confidentiality. CRC adheres to the Model Standards of Practice. The Model Standards of Practice can be found at: www.nyscdm.org.

Conflict Resolution Concepts - There are many ways to resolve conflicts and create alternative solutions.

**To schedule a consultation, please call
Priscilla Prutzman at: 845.353.1796.
To inquire by email: inquiries@crc-global.org**

**To support CRC
and to support families in need of CRC
services, please donate a gift to:
www.crc-global.org/donate**

Creative Decision Making for Elders



Creative Response to Conflict
INNOVATORS IN THE FIELD OF CONFLICT RESOLUTION

**Creative Response To Conflict
Elder Concerns**

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Nyack, New York 10960
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How can decision making for seniors be creative?

Individuals can resolve issues of aging creatively through mediation. Mediation is a process where a trained mediator facilitates on the behalf of both people or the parties involved to fairly bring about reconciliation, compromise or settlement. Mediation is a short-term process which often leads to improved relations between, seniors their adult children, other relatives and care givers (nursing home aides, nurses, physicians). Mediation for families and caregivers also leads to new skills for managing roles and responsibilities.

The role of a mediator is to bring about peaceful change when family or caregivers need to navigate elder care services. The cost associated with mediation can also be less expensive than hiring a law firm.

CRC is located in the tranquil retreat center of Shadowcliff in Nyack, New York. This serene setting is a safe space for mediation, confrontation, argument, strong emotion and discussion of uncomfortable subject matter.

About CRC Elder Concerns Everyone deserves to feel positive about: the support they need; the decision making process regarding health concerns; the transition into assisted living facilities or nursing homes.

Conflicts arise when an aging family member's health, daily care, finances, estate and or living arrangements become necessary to discuss, resolve and plan a course of action.

The examples of elder conflict are seemingly endless and cannot be contained in one brochure; however, CRC is equipped and well versed in the various needs facing all parties involved.

Some of the questions, concerns or conflicts that may arise in the care of an older person are:

- How can families keep relationships peaceful when everyone in the family does not agree on the decisions that need to be made?
- When is it not safe for an older person to drive a car?
- Should the senior stay in their home? If not, what type of eldercare facility will fit the older person's needs: a day care facility; rehabilitation facility; an assisted living, or a nursing home?
- If the caregivers are the children or a spouse, how will they be supported to prevent burnout?
- Who will deal with the finances of the person in need?
- What happens if the nursing home isn't giving the care the senior needs?
- How should the family address end of life issues?
- Who will manage the caregivers / family?
- How will the estate be managed?
- How is the power of attorney and the living will to be handled?

CRC Mediators

Shelli Kanet, MA, MEd Mediator / Counselor

Ms. Kanet holds a MA, MEd from Columbia University in Psychology and is a mediator, counselor and facilitator for individuals, families and organizations. She presented seminars for parents involved in custody disputes, mediated divorces, and counseled families concerning care giving for elders.

Priscilla Prutzman, MA Co-Founder, Executive Director of CRC

As a licensed teacher, Ms. Prutzman has a 35 year history of bringing conflict resolution skills and teaching diversity issues to students. Her work for CRC has reached millions worldwide. She is on the Standards Committee of the Education section of the Association of Conflict Resolution (ACR) and is currently on a Fulbright roster for Peace Education and Conflict Resolution.

Joy Rosenthal, Esq.

Rosenthal Law and Mediation Ms. Rosenthal's practice centers on family mediation and collaborative law, as well as trusts and estates, with a focus on non-traditional families. Ms. Rosenthal has extensive experience working in family court. She is on the board of directors of the Family and Divorce Mediation Council of Greater New York. She graduated from CUNY School of Law, and serves on the NYC Family Court Mediation Panel.

Judith A. Stein, Ph.D., LMSW

Dr. Stein is an experienced divorce & family mediator, mental health specialist in Collaborative Divorce, and therapist (individual, couple, family) specializing in eating disorders & divorce. Dr. Stein is an Adjunct Professor in Psychology at Pace University and has particular expertise in health, aging, and death & dying. She is on the Board of Directors for the Family & Divorce Mediation Council of Greater New York and practices in both Manhattan and Westchester.

Rodney Wells

Mediator / Financial Planner Rod Wells has been mediating since 1982 and has attained Advance Practitioner status with the Association for Conflict Resolution (ACR). Rod holds the Certified Financial Planner® designation and teaches couples and parenting classes with his wife, Sandy.

